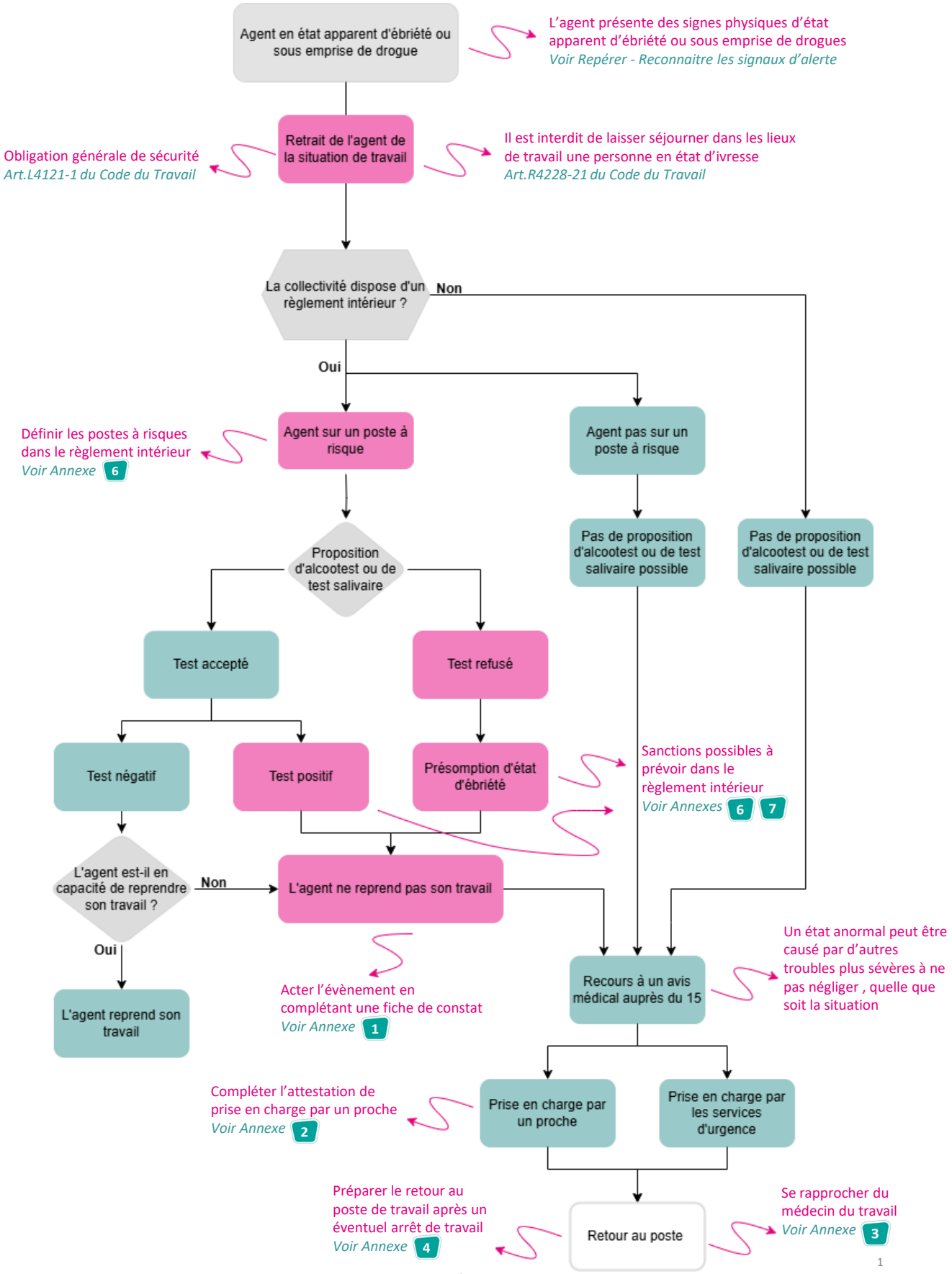Gestion d'une situation d'urgence